

City of Zurich Urban Development Office of Integration

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Integration Policy Targets of the City of Zurich 2022-2026

ZURICH EMBRACES DIVERSITY

A ENABLING ACCESS

All residents benefit equally from the City of Zurich's offers and services.

- 1 The City of Zurich designs its offers and services to be accessible to the whole population. In particular, access for vulnerable groups is regularly reviewed and improved where necessary.
- 2 The City of Zurich provides information in various formats, in easily comprehensible German and in multiple languages, where practical. City communications reflect the population's diversity.
- 3 The City of Zurich promotes and welcomes diversity in its employees. As an employer, it assumes responsibility and assists its employees with the duties that result from a diverse workforce and population.
- **B** INCREASING PARTICIPATION

The City of Zurich's residents participate as much as possible in economic, political and social life. Civil society makes an active contribution to community life.

- 4 The City of Zurich ensures that children and young people growing up in the City of Zurich are helped to achieve their individual potential and complete education or training.
- 5 The City of Zurich facilitates the development of the basic linguistic, social, digital and mathematical skills that its adult population needs day to day and at work.
- 6 The City of Zurich includes the population in its integration policy work. It expects residents to be committed to integration and to a good community life.
- 7 The City of Zurich welcomes and supports civic activities that highlight the diverse population and that help to bring people together, promote mutual understanding or support collective action. It considers voluntary commitment to be valuable and supports the associated potential for integration.
- 8 The City of Zurich is committed to the rights of foreign nationals to vote locally.

C CULTIVATING A WELCOMING CULTURE

All City of Zurich residents form part of society. Their personal lifestyles will be respected in accordance with applicable legislation.

- 9 The City of Zurich welcomes newcomers to the city and provides them with information about the key facilities and services and with useful guidance.
- 10 On the basis of applicable law, the City of Zurich is committed to the cultural and religious traditions that exist in the city remaining visible and being valued.
- 11 The City of Zurich is committed to combatting discrimination and racism. It considers racism to be a social problem that also affects the city and that it is the continuing duty of politicians, the administration and population to combat it.
- 12 By introducing the Züri City-Card, the City of Zurich has contributed to unity in the city. This card helps to combat prejudice against immigrants or migration in general by encouraging open, objective dialogue.

D FACING CHALLENGES

The City of Zurich takes note when things are not going well. It anticipates the problems that arise when people live and work together and responds with viable solutions.

- 13 The City of Zurich identifies challenges and problems in integration policy, designates these as such and actively addresses them.
- 14 The City of Zurich ensures that residents feel safe and can use public spaces. It takes action to prevent any form of radicalisation and will respond with appropriate measures.

E MAINTAINING A CLEAR INTEGRATION POLICY POSITION

The City of Zurich adopts a position on important matters of integration policy. It is seen as a cosmopolitan city that promotes liberal values and solidarity.

- 15 The City of Zurich's integration policy is guided by fundamental human rights. It is committed to improving the legal and social circumstances of migrants and especially those of vulnerable groups such as refugees and undocumented migrants.
- 16 The City of Zurich delivers groundwork and facilitates discussions on integration-related topics. It adopts a political stance on important issues and is committed to dialogue and the further development of measures for integration at a regional, national and international level.