

#### «The Worker of the Future: Between Hype and Reality»

Pascal Kaufmann Founder



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Northwestern University and ETH Zürich Chicago Medical School, 2001



**First attempts to tackle the brain code – Connecting Brains to Robots** 

reality movie Since 1995 Matrix 1999 0

WARNING: Science and Science Fiction... ...are very close these days

#### Vision – Creating a global brain made up of talents



## 2005

What happened since then?

# 2013

**Digital Revolution** 

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#### Today – Access to Artificial Corporate Brains







#### from... – Clients in 150+ countries use Starmind today



in AdvertisingAge

We built the sports car, but Starmind supplied the engine. Swiss Re



STARMIND

Starmind connects experts' intelligence on a question around the globe.

#### ...to – Connecting experts within large organizations



## «My iPhone is my third half of the brain» Sergey Brin, Google Co-Founder



### Will there be only Cyborgs after us?



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Rob Spence "Eyeborg" (2013)



#### The digital transformation of our all lives is ahead of us



#### The digital transformation of our all lives is now



#### When anything can be automated or digitized: How about us?



## How about human work?

# What if there was human level AI ?



Adventure



Exploration







Aging



Medicine

Quick Question to you:

## When will we have human level AI?

Brilliant minds are racing against each other...

## WHAT IF WE ALL WORKED **TOGETHER?**

#### The creation of AI – The Moonlanding of the 21st century

Artificial Intelligence

- 1. Beware of the robot hype there are no Hollywood robots yet Robotics is very hard
- 2. Beware of the AI hype there is no Artificial Intelligence yet AI algorithms today are tinned human intelligence
- 3. Tool up team human Let us become cyborgs Augment intelligence in order to stay in the game

#### Robots: How far are we compared to 1770 (249 years ago)?

The Jaquet-Droz Automata, built anno 1770 in Neuchâtel, Switzerland

#### The «robo hype» – Robots leaving the factory halls (2018)

#### Meet the "champion" – Honda Asimo



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1995



2010



Humanoid, social robots



2015

+ ?

#### Example – 25 years of research at the AI Lab in Zurich

#### There is one even larger hype

#### There is one even larger hype - Al

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#### Perfect storm: The AI and Robotics hype join forces



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### «We will move from mobile first to an Al-first world»

Sundar Pichai, CEO Google, 05/2016



#### Today – new Opportunities: How much AI is in there?



#### Napoleon vs. the Chess Automaton (1809)



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#### Napoleon vs. the Chess Automaton (1809)



•1770 – 1854, the fake chessplaying machine attracted world leaders and

#### Al today: More than tinned human intelligence?

"The fact that today's machine intelligence is totally dependent on the human mind, either by being programmed or by statistical observation of human behavior, assigns it to a back-seat role."

Christoph von der Malsburg, 11/2016

"Tin Man" from The Wizard of OZ (1939 film)

#### What is Artificial Intelligence – What is state of the art?



Al Winter


### Lee Sedol vs. AlphaGo, 03/2016

Silver, David, et al. "Mastering the game of Go with deep neural networks and tree search" *Nature*, (2016)

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### **Reaction upon the first Artificial Neural Network**



"The Navy revealed the embryo of an electronic computer today that it expects will be able to walk, talk, see, write, reproduce itself and be conscious of its existence."

New York Times, July 7, 1958

### First Artificial Neural Network – Frank Rosenblatt's Perceptron (1957)



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New York Times, July 7, 1958

### Today's Artificial Neural Networks – Example



### From Perceptron to Deep Learning: Progress



### **From Perceptron to Deep Learning: Progress**



### From Perceptron to Deep Learning: Progress (?)





### How to trick a Deep Neural Network: The Panda example



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# "Statistically impressive, but individually unreliable."

John Launchbary, DARPA

Gibbon

### From Perceptron to Deep Learning: Progress (?)





# Difference between man and machine – Example: Performance vs. Competence

Performance



### **Difference between man and machine – Example: Performance vs. Competence**



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## Team Robot and / or Team Human?



### Let us embrace latest technology and tool up team human

# Team Robot and / or Team Human?



### Can humans keep up with the digital revolution?

Keep in mind: Technology is exponential

# but Humans are linear



### Combining Intelligence AND Human values are critical for the future

"Purely intelligent creatures, whether people or machines, are bad for humanity" (S. Sarukkai)





### In a world of automation, soft factors become precious



"Algorithms outperform human intelligence when it is NOT about understanding emotional states, intentions, interpretations, deep semantic skills, consciousness, self-awareness and flexible intelligence" (via Luciano Floridi)

### Human Workers facing the future – Changing Environments



### Human Workers facing the future – Important skills





### Let us tool up and embrace latest technology

### A new generation of Interface: HoloLens at work



Working at the Starmind HQ, Switzerland



### A new generation of Interface: HoloLens at Home



### As technology gets commodity, the Human Factor gets key



### Human worker 2.0 – Access to Artificial Corporate Brains







### Human worker 3.0 – Technology gets closer and incorporated





### **Employee 4.0 – Maybe a lot of leisure time for humans**

### The digital transformation of the entire workforce is ahead of us

#### It is up to you what will and what should not be automated



## **Herzlichen Dank!**


## Thank you !

Pascal Kaufmann

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