Nursing Documentation

Modern Times in Nursing

Waid Symposium

"Advanced Nursing Process in Practice"

October 24th
Prof. Dr. Wolter Paans





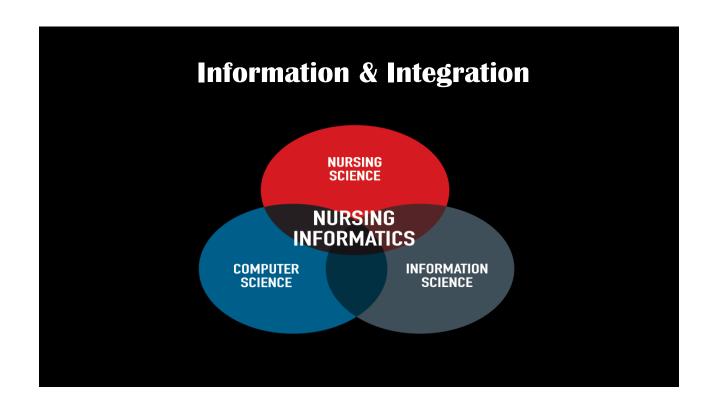
Topics

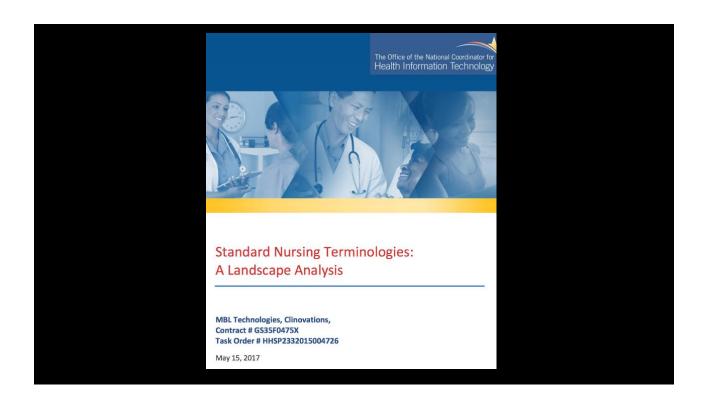
- Four major movements influencing nursing documentation
- Developments in standardized nursing languages (SNL)
- Application of SNL in EHR
- Developments towards DDSS
- Creating connectability
- Influencing factors on the quality of documentation
- Prevalence & Predictive power calculations.
- · Quality improvement by using nursing documentation.
- Auditing in documentation how can we evaluate our documentation? The use of instruments.
- Big Data in nursing: how and why?

Four major movements with a significant effect on nursing documentation in the EHR, now and in the near future



Nursing documentation (systems)
need to be responsive to a
continuum of change toward
family health care developments,
knowledge sharing, shared
desicion making,
and new selfmanagement
strategies





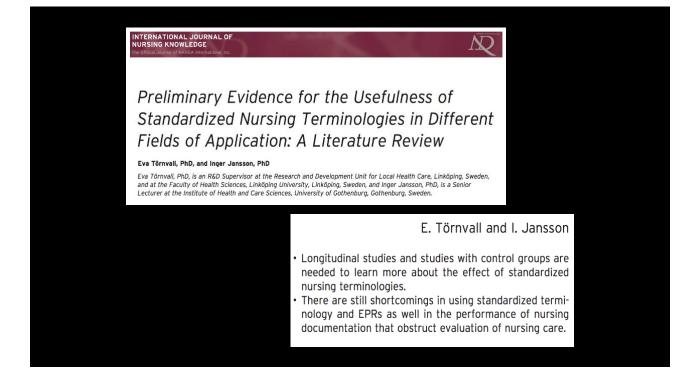


Table 1. ANA-Recognized Standard Nursing Terminologies

Interface Terminologies

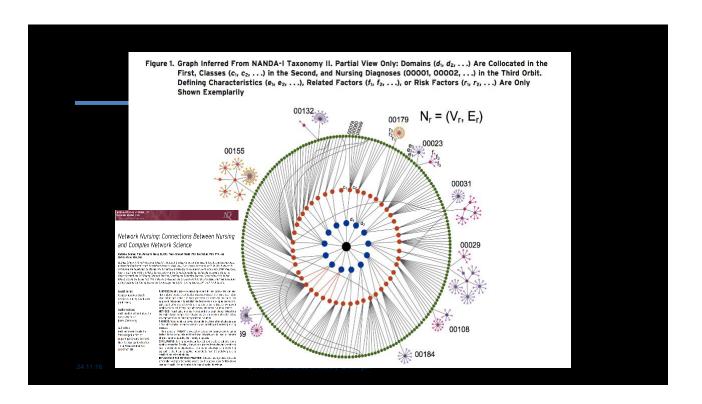
Minimum Data Sets

- 1. Clinical Care Classification (CCC) System
- 2. International Classification for Nursing Practice (ICNP)
- 3. North American Nursing Diagnosis Association International (NANDA-I)
- 4. Nursing Interventions Classification System
- 5. Nursing Outcomes Classification (NOC)
- 6. Omaha System
- Perioperative Nursing Data Set (PNDS)
- 8. ABC Codes

- 1. Nursing Minimum Data Set (NMDS)
- 2. Nursing Management Minimum Data Set (NMMDS)

Reference Terminologies

- 1. Logical Observation Identifiers Names and Codes (LOINC)
- 2. SNOMED Clinical Terms (SNOMED CT)



FEATURE ARTICLE

An Internationally Consented Standard for Nursing Process-Clinical Decision Support Systems in Electronic Health Records

Maria Müller-Staub, PhD, EdN, RN, FEANS, Helen de Graaf-Waar, RN, MSc, Wolter Paans, PhD, RN

Nurses are accountable to apply the nursing process, which is key for patient care: It is a problem-solving process providing the structure for care plans and documentation. The state-of-the art nursing process is based on classifications that contain standardized concepts, and therefore, it is named Advanced Nursing Process. It contains valid assessments, nursing diagnoses, interventions, and nursing-sensitive petent outcomes. Electronic decision support systems can assist nurses to apply the Advanced Nursing Process. However, nursing decision support systems are missing, and no "gold standard" is available. The study aim is to develop a valid Nursing Process-Clinical Decision Support System Standard to guide future developments of clinical decision support systems. In a multistep approach, a Nursing Process-Clinical Decision Support System Standard with 28 criteria were reduced to 25. The Nursing Process-Clinical Decision Support System Standard was then presented to eight internationally known experts, who performed qualitative interviews according to Mayring. Fourteen categories demonstrate expert consensus on the Nursing Process-Clinical Decision Support System Standard and its content validity, All experts agreed the Advanced Nursing Process-Clinical Decision Support System Standard and its content validity, All experts agreed the Advanced Nursing Process should be the centerpiece for the Nursing Process clinical Decision Support System Standard and its content validity, All experts agreed the Advanced Nursing Process clinical Decision Support System Standard and its content validity, All experts agreed the Advanced Nursing Process clinical Decision Support System Standard and its content validity, All experts agreed the Advanced nursing diagnoses and orover tiliniages between cliagnoses, evidence-based interventions, and patient outcomes.

KEY WORDS: Clinical decision support system, D-catch, Documentation, Electronic nursing record, Q-DIO, Standard validation

hampers good documentation.² The nursing process is key or ensure patient safety as it provides the structure for care plans and documentation.³ Nurses are accountable for the nursing process, and health law requires its documentation.³ However, applying the nursing process is demanding, and nurses would profit from computer systems providing clinical decision support to its use.⁵

cal decision support to its use.

Clinical decision support to its use.

Clinical decision support systems (CDSs) are designed to assist physicians and nurses in determining diagnoses based on accurate information.

⁴⁵ Hunt et al. defined CDSS as "...any software designed to directly aid in clinical decision-making in which characteristics of individual patients are matched to a computerized knowledge base for the purpose of generating patient-specific assessments or recommendations that are then presented to clinicians for consideration.

^(5pp. 1339–1340)

The study aim is to produce a standard that guides the development of a CDSS addressing the nursing process.

The nursing process comprises nursing assessments, nursing diagnoses, planning outcomes, implementing interventions, and evaluating the effectiveness of interventions and nursing-sensitive patient outcomes. Nursing diagnoses are a core element of this process because they are the basis for selecting effective interventions. 7.8 This process guides communication at handovers, whereby the oncoming shift nurse receives information regarding patients' nursing diagnoses (eg, nausea), planned outcomes (eg, well-being), and interventions (eg, nausea care). Studies have shown that handover effectiveness, interdisciplinary communication, and intrainstitutional and interinstitutional patient information rely on comprehensive and accurate nursine process decumenta-

Table 2. NP-CDSS Standard

NP-CDSS standard

- 1. The NP-CDSS offers the Nursing Process as the CENTERPIECE of nursing information and documentation, eg, the nursing process is the backbone for nursing care planning and documentation which is presumed to be "nursing-process centered planning and documentation."
- 2. The NP-CDSS supports the nurse by presenting all phases of the Advanced Nursing Process: Assessment, nursing diagnoses, nursing interventions, planning, nursing-sensitive patient outcomes, and evaluations that are based on "state-of-the-art" (evidence-based/knowledge-based) Advanced Nursing Process and nursing classifications/taxonomy literature. 3.8.10.1.1.7.34
- 3. The NP-CDSS supports the nurse by containing SNL presenting knowledge (defined concepts) for each phase of the Advanced Nursing Process.
- 4. The NP-CDSS supports the nurse with possibilities for free text entries (besides standardized terminology) and open documentation (ie, specific judgments, rapports, protocol adaptations related to the patient situation, operationalization of unclassified diagnoses, goals, interventions, and outcomes and evaluations).
- The NP-CDSS supports the nurse by containing relevant, holistic nursing documentation regarding patient information on physical aspects, psychosocial aspects, functional aspects, and environmental aspects.
- 6. The NP-CDSS supports the nurse by presenting prestructured, standardized, logical, and coherent (knowledge-based) linkages^a between all phases of the nursing process: It links assessments with diagnoses, interventions and nursing sensitive patient outcomes.^c
- 7. The NP-CDSS supports the nurse by offering nursing diagnoses (to choose from) when defining characteristics/problem statements are entered.
- 8. The NP-CDSS supports the nurse by offering nursing diagnoses when related causes/etiologic factors/problem statements are entered.
- 9. The NP-CDSS supports the nurse by offering risk diagnoses when risk factors are entered.
- 10. The NP-CDSS supports the nurse by offering health promotion diagnoses when health readiness descriptions are entered.
- 11. The NP-CDSS supports the nurse by offering standardized, knowledge-based, effective nursing actions/interventions when nursing diagnoses are entered/selected.
- 12. The NP-CDSS supports the nurse by offering standardized, knowledge-based, meaningful nursing-sensitive patient outcomes when nursing diagnoses or interventions are entered/selected.
- 13. The NP-CDSS supports the nurse by offering evaluation criteria or outcome indicators related to the nursing diagnoses and nursing goals.
- 14. The NP-CDSS supports the nurse by connecting nursing data with medical, allied healthcare, and interdisciplinary diagnostics, interventions, and outcome data.
- 15. The NP-CDSS supports the nurse by connecting the results of measurement instruments such as VAS-pain scores, delirium scores, ulcer scores, or (basic) biomedical scores to the documentation of nursing diagnoses, interventions, and outcomes.

INTERNATIONAL JOURNAL OF NURSING KNOWLEDGE



Development and Implementation of the Clinical Decision Support System for Patients With Cancer and Nurses' Experiences Regarding the System

Arzu Akman Yılmaz, RN, PhD, and Leyla Ozdemir, RN, PhD

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Search terms:

Clinical decision support system, decision making, decision support system, nursing care management

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Conflicts of interest: The authors declare that they have no conflicts

PURPOSE: The purpose of this study was to develop and implement the clinical decision support system (CDSS) for oncology nurses in the care of patients with cancer and to explore the nurses' experiences about the system.

METHODS: The study was conducted using a mixed-methods research design with 14 nurses working at a gynecological oncology clinic at a university hospital in Turkey.

FINDINGS: The nurses stated that they did not experience any problems during the implementation of the CDSS, and its usage facilitated the assessment of patients' needs and care management.

CONCLUSIONS: The results indicated that the CDSS supported the nurses' decision-making process about patients' needs and preparation of individual care plans

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Instruments for nursing documentation measurement

Table 1. Previous Instruments and Their Main Characteristics or Foci of Measurement 11,25,26,28

Instrument Name	Main Characteristics/Focus of Instrument
Ziegler Criteria for Evaluating the Quality of the Nursing Process (ZCEQNP)	Measuring the structural aspects of nursing process documentation
NoGA	Measuring the content and structure of nursing documentation
Degrees of Accuracy in Nursing Diagnoses Scale (Lunney Scale)	Measuring the accuracy of nursing diagnoses based on defining characteristics and their relevancy with respect to patient assessment data
Cat-ch-ing	Measuring the quantity and quality of the nursing process documentation based on Swedish law
Quality of Nursing Diagnosis (QOD)	Measuring the accuracy of nursing diagnoses
Q-DIO	Measuring the quality, accuracy, and correctness of assessment data, nursing diagnoses, interventions, nursing outcomes, and their coherent internal, logical relations, or linkages 25,26,28
D-Catch	This instrument bases on the Cat-ch-Ing and on the Lunney Scale for Degrees of Accuracy, ²⁸ It measures the accuracy and quality of the nursing process. ¹¹





Ordening	Diagnoses		N	%			
1	Acute pain		212	57,5			
2	Nausea		125	33,9			
	Fatigue		117	31,7			
4	Risk for impaired skin integrity		79	21,4			
5	Imbalanced nutrition: less than body	requirements	69	18.7			
6	Impaired skin integrity		66	17,9			
	Insomnia		56	15.2			
	Impaired urinal elemination		54	14,6			
	Peripheral neurovascular dysfunction	1	54	14,6			
10	Impaired gas exchange		50	13,6			
	Ineffective breathing patterns		50	13,6			
	Diarrhea		50	13.6			
	Hyperthermia	Table 2 - Di	agnostic	labels acc	cording to NANDA-I classificatio	m	
14	Constipation	Table 2 - Di	"Enostic	mbcis acc	cording to MAMDA-1 classificatio		
15	Anxiety	Ordening	Diagn	0000		N	%
16	Hopelessness	Oruening	Diagii	0868		14	70
17	Impaired physical mobility	1	Acute	nain		212	57,5
18	Sensory perception alterations	1	Acute	pam		212	37,3
19	Self-care deficit syndrome	2	Nause	а		125	33,9
20	Impaired swallowing Functional incontinence						,
22	Acute confusion	3	Fatigu	e		117	31.7
23	Deficient fluid volume	-					
24	Risk for falls	4	Risk fo	or impaire	d skin integrity	79	21,4
25	Hypothermia	•		•			,
26	Decreased cardiac output	5	Imbala	anced nutr	ition: less than body requirements	69	18,7
27	Bowel incontinence						
28	Risk for infection	6	Impair	ed skin in	tegrity	66	17,9
29	Readiness for enhanced knowledge	_	Y			**	150
30	Risk for spiritual distress	7	Insom	nıa		56	15,2
31	Dressing self-care deficit	0	Immois	od urinol	elemination	54	116
32	Toileting self-care deficit	0	ппрап	ed urmai e	elemination	34	14,6
33	Bathing self-care deficit	0	Perinh	eral neuro	vascular dysfunction	54	14,6
34	Feeding self-care deficit	·	_		•	JT	14,0
35	Fear	10	Impair	ed gas exc	change	50	13,6
36	Risk for acute confusion	_**	-	•		50	15,0
37	Impaired verbal communication		5	1,4			
38	Delayed surgical recovery		5	1,4			
39 40	Risk for spiritual distress		4	1,1			
41	Risk for other-directed violence		4	1,1			
41	Altered thought processes Impaired memory		3	0,8			
43	Decisional conflict		3	0,8			
44	Defensive coping		1	0,3			
45	Risk for electrolyte imbalances		1	0,3	Ini J Nurs Knowl, 2015 Cot;26(4):178 95, doi: 10.1111/2647-3090.12063. Epub.		
46	Noncompliance		î	0,3	Patients' Care Needs: Documentation Analysi	is in General Hospit	als.
47	Impaired bed mobility		î	0,3	Pagns W1, Müller-Staub M2.		
	Total:		1.539	.,			

Table 1 First 20 nursing diagnoses most frequently selected for the study population. The diagnoses selected only by one ICU are in Italic.						
Enrolled population (N; %)	ICU-A (N; %)	ICU-B (N; %)				
Bathing/hygiene self-care deficit (100; 100)	Bathing/hygiene self-care deficit (31; 100	Bathing/hygiene self-care deficit (69; 100)				
Risk for infection (95; 95-0)	Risk for disuse syndrome (29; 93-5)	Risk for infection (67; 97-1)				
Interrupted family process (93; 93.0)	Risk for infection (28; 90-3)	Interrupted family process (66; 95.7)				
Risk for disuse syndrome (86; 86-0)	Interrupted family process (27; 87-1)	Risk for imbalanced fluid volume (63; 91-3)				
Risk for impaired skin integrity (80; 80-0)	Risk for falls (27; 87-1)	Risk for impaired skin integrity (59; 85.5)				
Risk for imbalanced fluid volume (78; 78-0)	Risk for impaired skin integrity (21; 67-7	 Ineffective airway clearance (59; 85.5) 				
Ineffective airway clearance (70; 70-0)	Impaired social interaction (20; 64-5)	Risk for disuse syndrome (57; 82-6)				
Impaired social interaction (68; 68-0)	Impaired urinary elimination (19; 61-3)	Impaired oral mucous membrane (56; 81-2)				
Risk for unstable blood glucose (66; 66-0)	Hyperthermia (16; 51.6)	Risk for unstable blood glucose (51; 73.9)				
Impaired oral mucous membrane (63; 63-0)	Acute pain (16; 51-6)	Impaired social interaction (48; 69-6)				
Risk for dysfunctional gastrointestinal motility (57; 57·0)	Disturbed sleep pattern (16; 51-6)	Risk for dysfunctional gastrointestinal motility (48; 69·6)				
Risk for falls (51; 51-0)	Risk for imbalanced fluid volume (15; 48	8-4) Impaired gas exchange (34; 49-3)				
Impaired urinary elimination (48; 48-0)	Risk for unstable blood glucose (15; 48-4	4) Impaired bed mobility (34; 49·3)				
Impaired gas exchange (47; 47-0)	Ineffective breathing pattern (15; 48-4)	Risk for dry eye (34; 49·3)				
Risk for bleeding (46; 46-0)	Risk for ineffective peripheral tissue perfusion (15; 48-4)	Risk for bleeding (33; 47-8)				
Impaired bed mobility (44; 44-0)	Impaired gas exchange (13; 41.9)	IAN				
Risk for dry eye (41; 41-0)	Risk for bleeding (13; 41.9)	Informing Practice and Policy Weakhoods through Research and Scholarship				
Hyperthermia (40; 40·0)	Deficient fluid volume (13; 41-9)					
Ineffective breathing pattern (39; 39-0)	Risk for peripheral neurovascular dysfunction (12; 38-7)	ORIGINAL RESEARCH: EMPIRICAL RESEARCH - QUANTITATIVE				
Impaired spontaneous ventilation (38; 38-0)	Ineffective airway clearance (11; 35-5)	Nursing diagnoses, outcomes and interventions as measures of patien				
		- complexity and nursing care requirement in Intensive Care Unit				
		Cristiana Castellan, Silvia Sluga, Eleonora Spina & Gianfranco Sanson				
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		Arogued for schiarion, 15 December 2015				

Outcome calculations based on nursing documentation in the first generation of electronic health records in the Netherlands

Wolter PAANS ^{a,1}, Maria MüLLER-STAUB ^{a,b} Wim P. KRIJNEN ^c ^a Research Group Nursing Diagnostics, Hanze University of Applied Sciences ^b Nursing PBS

^c Research Group Healthy Aging, health Care and Nursing Hanze University of Applied Sciences

Abstract. Objectives. Previous studies regarding nursing documentation focused primarily on documentation quality, for instance, in terms of the accuracy of the documentation. The combination between accuracy measurements and the quality and frequencies of outcome variables such as the length of the hospital stay were only minimally addressed. Method. An audit of 300 randomly selected digital nursing records of patients (age of >70 years) admitted between 2013-2014 for hip surgery in two orthopaedic wards of a general Dutch hospital was conducted. Results. Nursing diagnoses: Impaired tissue perfusion (wound), Pressure ulcer, and Deficient fluid volume had significant influence on the length of the hospital stay. Conclusion. Nursing process documentation can be used for outcome calculations. Nevertheless, in the first generation of electronic health records, nursing diagnoses were not documented in a standardized manner (First generation 2010-2015; the first generation of electronic records implemented in clinical practice in the Netherlands).

Keywords. nursing documentation, outcome calculation, nursing process, orthopedic surgery, electronic health record.

First Example



Review of 300 patient records in *hip prostheses patients*: mean (SD) age: 78 (11) 220 female, 80 male.

Review of 604 patient records in *knee prostheses patients*: mean (SD) age: 69 (8) 413 female, 191 male.

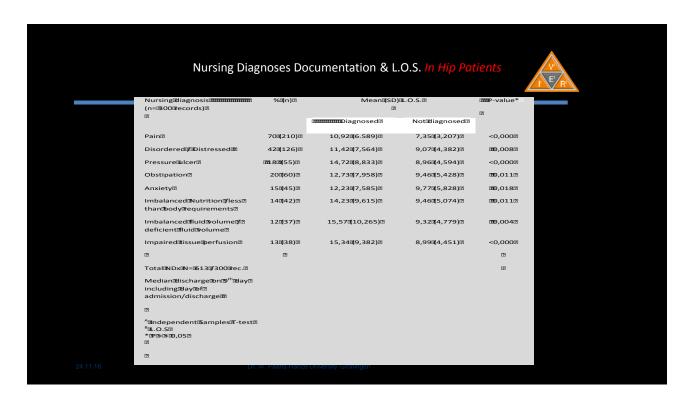


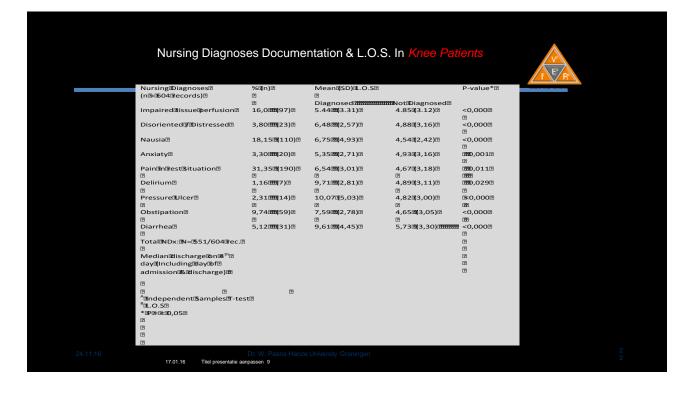


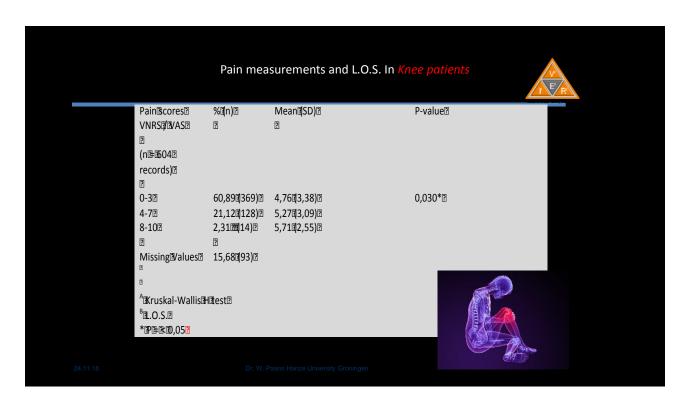


24.11.16

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Results from modeling days hospitalized by Poisson regression in terms of the estimated parameters, their standard errors (SE), t-value, significance measured by p-value, the rate ratio and their 95% Confidence interval.

Hip sample



					Exp ²		
	Estimate 2	SE?	t.value2	P-value?	Estimate ²	CLL?	CLR
(Intercept) [□]	1,26882	0,36572	3,472	0.00002	3,55672	1,73122	7,25952
Ageඔ	0,01032	0,00432	2,37882	0,01812	1,01042	1,00182	1,0192
Impaired tissue perfusion 121							
(surgical®vound®area)®	0,34232	0,07682	4,462	0,00002	1,40822	1,20912	1,63382
Pressure@lcer2	0,26072	0,08082	3,22612	0,00142	1,29792	1,10592	1,51832
Deficient ∄luid ®olume®	0,34642	0,08992	3,85462	0,00002	1,4142	1,18282	1,68262
Diabetes [®]	0,2142	0,06722	3,18482	0,00162	1,23862	1,08432	1,41112

24.11.16

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Results from modeling days hospitalized by Poisson regression in terms of the estimated parameters, their standard errors (SE), t-value, significance measured by p-value, the rate ratio and their 95% Confidence interval.

Knee sample



?							
?	Estimate 2	SE®	T-Value?	P-Value?	Exp2 Estimate2	CLL	CLR
(Intercept)2 2	1,2892? ?	0,02682 2	45,1260 ²	<10.0000? ?	3,62992 2	3,43072 2	3,83732 2
Medical2 Treatment2 2	0,37552	0,06252	6,00562	<10,00002	1,45572	1,28672	1,64402
Pressure2 Ulcer2 2	0,40242	0,10252	3,92612	0,00012	1,49542	1,2172🛚	1,81962
Thrombosis2	0,27832	0,06932	4,01402	0,00012	1,32092	1,15032	1,50982
Inpaired2 Tissue3Perf.2 2	0,15022	0,05102	2,94752	0,00322	1,16212	1,05052	1,28282
Nausea2 2	0,23932	0,04602	5,19862	<10,00002	1,27042	1,16012	1,38962
Delirium [®]	0,62322	0,13892	4,48602	<30,00002	1,86492	1,40552	2,42512
Obstipation?	0,27042	0,05592	4,83892	<10,00002	1,31052	1,7322	1,46062
?							

24.11.1

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Conclusions



Nursing interventions are documented with low accuracy; the effect on outcomes is (still) not to measurable.

Relationship between nursing diagnoses and nursing actions / interventions, as well as the effect of nursing interaction is hard to measure as the nature of the documentation is descriptive and not systematically (sometimes diffuse / cryptic, unclear and redundant in nature).

24.11.1

9.12.15

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Diagnostic information:

[Duration review: two hours per record]

T1 (diagnostic assessment information): poor,
T2 (diagnostic post surgery information): moderate,
T3 (diagnostic discharge / hand over information) poor.

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Needs for Big Data Computing



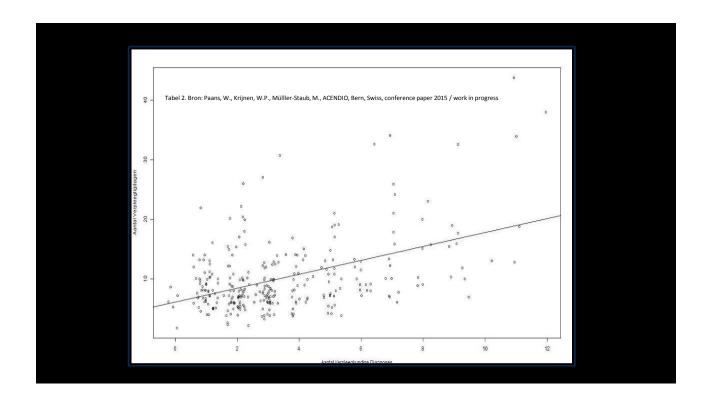
Technical improvements in the EHR are needed, i.e. output calculation possibilities:

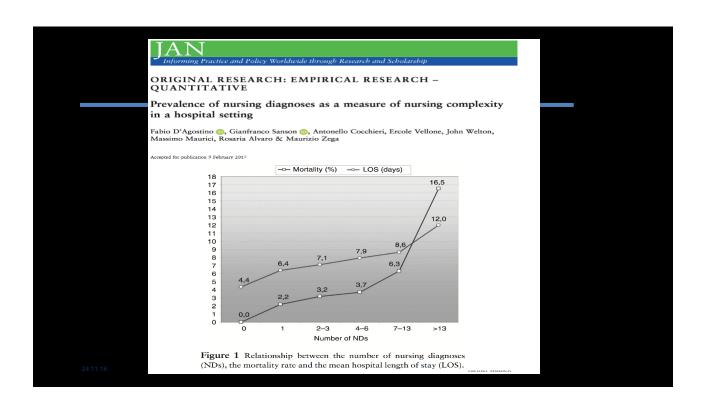
- Nursing Process Decision Support Systems (NPDSS) Implementation of the use of definitions and classifications
- i.e. Nanda-I, NIC, NOC for accuracy and efficiency in documentation
- Trans-sectorial care cooperation developments
- E-Health / interoperability to foster data exchange
- The use of new technologies (QS).

24.11.16

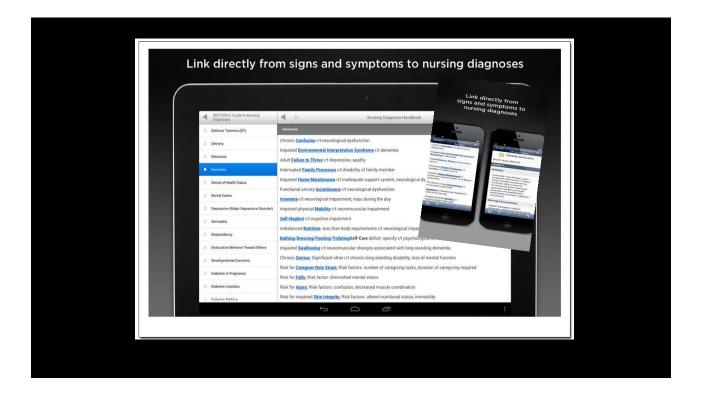
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Nursing Knowledge: Big Data Research for Transforming Healthcare University of Minnesota, School of Nursing, Center for Nursing Informatics August 12 – 13, 2013

Developed by: John Welton, PhD, RN

Nursing and the Value Proposition: How information can help transform the healthcare system

The Wisdom of Nightingale 150 years later:

In attempting to arrive at the truth, I have applied everywhere for information, but in scarcely an instance have I been able to obtain hospital records fit for any purposes of comparison. If they could be obtained, they would enable us to decide many other questions besides the one alluded to. They would show subscribers how their money was being spent, what amount of good was really being done with it, or whether the money was not doing mischief rather than good; they would tell us the exact sanitary state of every hospital and of every ward in it, where to seek for causes of insalubrity and their nature; and, if wisely used, these improved statistics would tell us more of the relative value of particular operations and modes of treatment than we have any means of ascertaining at present. They would enable us, besides, to ascertain the influence of the hospital with its numerous diseased inmates, its overcrowded and possibly illventilated wards, its bad site, bad drainage, impure water, and want of cleanliness - or the reverse of all these - upon the general course of operations and diseases passing through its wards; and the truth thus ascertained would enable us to save life and suffering, and to $improve\ the\ treatment\ and\ management\ of\ the\ sick\ and\ maimed\ poor.$

Florence Nightingale (1863)1

John M. Welton Ellen M. Harper

Nursing Care Value-Based Financial Models

EXECUTIVE SUMMARY

- Nursing care makes up one of the largest expenditures in the level nursing intensity and costs are essentially unknown. Prior efforts to define nursing care value have been styrnied to the second of the large to t
- have not been possible. New metrics using these data will allow improved measure-ment of cost, quality, and inten-sity at the level of each nurse and patient across many differ-ent settings which can be used to inform operational and clini-cal decision making.
- cal decision making. In this article, the initial results and recommendations of an expert panel tasked with defin-ing and measuring nursing care value as part of a larger effort to address evolving issues related to big data and nursing knowledge development are described.

quality and cost, what is the contribution of each nurse to apatient care? Existing health care finance metrics hide inherent care finance metrics hide inherent nursing care value such as caring, expertise, empathy, intuition, trust, and excellence to name just a few. Yet progress towards a value-based health care payment system creates an urgont need to uct and determine the economic value of nursing care within the uct and determine the economic value of nursing care within the health care system. A key question is how can existing and emerging nursing data in electronic health records (EHR) be used to measure both the quality as well as the cost of nursing care?

Nursing labor is one of the largest expenditures of resources and dollars spent within the health care system. Over half of the three million registered nurses

in the United States work in hospitals, yet inpatient nursing care is billed as a daily per diem charge and there is no direct relationship between the actual nursing care hours provided to individual patients and the associated nursing care costs (Thompson & Diers. Thompson & Diers. The cost of the patient sand the associated nursing care costs (Thompson & Diers. Tings, nursing care is subsumed within procedure codes, bundled payment, or fee-for-service reimbursement. The variation in nursing resources provided to each patient is essentially unknown and there is no alignment among nursing direct-care time and costs, patient is essentially unknown and there is no alignment among nursing direct-care time and costs, payment for care. This will be increasingly problematic as payers, such as the Centers for Medicare & Medicaid Services, move toward a value-based payment scheme (CMS, 2014).

For most health care settings, internal inpatient cost-accounting processes relative nursing care are based on average resource use in the United States work in hos-

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